

**Travel Insurance:  
Important Contact Information for Policy Holders**

**24/7 Travel Assistance Services: On Call International**

Call the assistance company if you have any questions or difficulty on your trip, including flight delays, baggage loss or delay, a lost prescription that you need to replace, an injury or illness requiring medical attention. The assistance company can make arrangements as needed, connect with resources in your destination country and at home, and help you start the claims process if applicable. Think of them as your go-to resource.

Toll Free – within the U.S. and Canada: (855) 226-1677

Collect – from all other locations: (603) 952-2042

*(Use appropriate country code)*

**USI Travel Insurance Services Customer Service**

Contact USI if you have any questions about your plan or if you need to make changes, such as to increase your trip cost for your coverage or to change your trip dates.

USI Travel Insurance Services Call Center  
(855) 874-0156  
customer care@travelinsure.com

Hours of Operation  
Monday through Friday  
9:00 a.m. – 7:00 p.m. Eastern

**Claims Assistance**

Contact Claims as soon as reasonably possible if you need to file a claim.

Nationwide Mutual Ins. Company  
Attn: Co-Ordinated Benefit Plans, LLC  
PO Box 26222  
Tampa, FL 33623

By Telephone or Email:  
Customer Service: (866) 223-4772  
NWTravClaims@cbpinsure.com