



Heartland
Trailways *Driven by Excellence*



Welcome aboard!

*A Fun & Safe Motorcoach Adventure awaits you with **Heartland Trailways**! Whether you're heading out on a school trip, a family reunion, or an exciting overnight group travel adventure, we're thrilled to have you on board!*

To make the trip smooth, safe, and fun for everyone, here are some friendly reminders about how to be a great passenger.

Ride Right: Bus Etiquette for a Happy Trip

Maintain a relaxed atmosphere – Be mindful of excessive noise. Avoid yelling, whistling, or playing loud music.

Stay Seated & Buckled – Always sit properly in your seat (not on the armrests!) and buckle up when the bus is moving.

Be Considerate – Reclining is fine, but think of your neighbor. Don't lean too far back—give the passenger behind you some space!

Snack Smart – You can bring food and drinks with lids, but please keep it tidy! Trash goes in the bin, not on the floor or seats.

Tech Time – If a movie is playing, please keep the noise down so everyone can enjoy it, and please refrain from handling the DVD equipment!

Restroom Rules – Onboard bathrooms are great for emergencies, but please use rest stops whenever possible!

Respect Personal Space – Mind your space, be considerate of fellow passengers, and treat everyone with respect.

Stay With Your Group – If you notice your seat companion is missing before departure, please let your group leader know right away!

Let's hit the road!

800-279-1734

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Packing for the Storage Compartment (Under the Bus)

If it's an overnight trip or you have extra gear, some things will go under the bus in the luggage storage area. Since you won't have access until arrival, pack wisely!

Your suitcase should be:

- ✓ Durable – soft-sided bags are easier to fit than hard-shell suitcases
- ✓ Labeled with your name and contact info
- ✓ Packed with weather-appropriate clothing & toiletries
- ✓ Zipped securely so nothing falls out

What NOT to pack in the under-bus storage:

- ✗ Valuables (electronics, money, important documents)
- ✗ Medications (keep those with you!)
- ✗ Snacks or drinks (they could get squished or spill)



Packing Your Carry-On Bag (Backpack)

To make your trip comfy and stress-free, here's what to pack for your carry-on bag (what you'll have with you in your seat):

A small backpack with:

- ✓ A refillable water bottle (with tight lid!)
- ✓ Snacks that aren't too messy (Ex: granola bars, crackers, fruit)
- ✓ Headphones for music or movies
- ✓ A book, activity, or travel game for fun
- ✓ A small blanket or travel pillow for naps
- ✓ Chargers for your devices
- ✓ Hand sanitizer & tissues



LET'S MAKE THIS TRIP AMAZING!

We're so excited to be part of your journey! Follow these simple tips, and we'll have a safe, smooth, and fun ride together.

Got questions? Need help? Ask your group leader or your Heartland driver. They are here to make sure your trip is safe, smooth, and fun. Don't hesitate to ask them if you need anything!



Happy Travels!